# RNIB foreign and old British currency recycling program FAQS

## Question 1 - How are funds raised from donations of foreign and old British currency?

Fundraising from donations of foreign and old currency has been an invaluable method of fundraising for many charities over the past few decades. By working with our partner Xchange Master, the RNIB is able to accept and convert donations of foreign and old notes and coins into usable funds for the charity. Xchange Master is able to convert bulk volumes through their extensive network.

## Question 2 – What type of currency is desired?

The currency we would like is:

* Old British currency
* All foreign banknotes, no matter how old
* All foreign coins
* Gibraltar, Isle of Man, Jersey and Guernsey currency

## Question 3 – What type of currency is not valuable?

The currency we would prefer not to have is:

* Gaming tokens
* Transportation tokens
* If you are just sending coins, please do not return the box until it contains a minimum 3kg of coins, otherwise the postage costs outweigh the income to RNIB.

## Question 4 – How do you pack up the currency for despatch?

All materials for packaging up your foreign currency will be supplied by our partners Xchange Master when you register for a collection box.

Once you have collected your notes or a minimum of 3k of coins:

* Fill up the currency bags as tightly as you can
* Wrap the adhesive tape (included) tightly around the bags so they are ‘solid’ – they shouldn’t be able to rattle or get out
* Wrap a layer of bubble wrap around each bag, securing with tape
* Line all sides of the box with bubble wrap and pack the currency bags in as tight as possible – fill in any spaces with bubble wrap
* Make sure there is bubble wrap on the top of the bags!
* Enclose the form provided before you close the box cover
* Tape the bottom of the closing flap to the bottom of the box with several strips of tape
* Wrap tape around the box three or four times to ensure all sides are closed and secure – we don’t want the box coming apart in transit.

## Question 5 – How do you send your currency to us?

Once you have packed up your foreign currency and are ready to send it to us, just contact our partners Xchange Master on 0141 328 9357 or email rnib@xchange-master.co.uk to arrange the return. They will discuss the best of the following four options for you – none of which will cost you anything:

* Drop off to a DPD collection point
* Drop off to a Hermes parcel shop
* Drop off to a UPS access point
* Courier pickup from your workplace (someone must be there to hand over the parcel, timings are variable)

If using the ‘drop off’ service, you will be emailed a file to print or sent a pre-paid label in the post. You must only use the corresponding label to the service, they cannot be interchanged.

## Question 6 – will I be told how much my currency has raised?

Yes, once the currency has been received and exchanged, you will receive a thank you letter telling you how much your contribution has made to RNIB.

## Question 7 – How does the RNIB make use of these funds to aid people with sight loss?

When you lose your sight, you can lose more than your ability to see.

Currently we can only reach one in three blind and partially sighted people in the UK. With your support, we will create a world without barriers for people with sight loss.

**Here are just a few of the ways that your donation could help make every day better for blind and partially sighted people:**

* **£20** would allow someone with sight loss to get helpful, personalised and friendly advice about a key aspect of daily living from a Sight Loss Adviser.
* **£35** will allow a customer to receive specialist support with their own technology over the phone.
* **£40** would help provide RNIB’s Talking Books service, free of charge, to one blind or partially sighted customer for an entire year
* **£65** could help run a Shape and Share family event, which would help families make connections with their peers and join workshops and information sessions about supporting a child with a vision impairment.
* **£1500** would enable us to add another bestselling book to our collection, available free to blind and partially sighted readers in a format of their choice.
* **£2500** could allow RNIB to deliver a Living well with Sight Loss course, bringing together blind and partially sighted people in their local communities and supporting with practical and emotional advice.

As you can see your foreign and old British currency really can make a difference.

**Thank you for your support.**