

Top tips to help you communicate

R N I B

See differently

Feel confident about talking to a person with sight loss by using these tips.

- Introduce yourself and what you do.
- Think about the language you use. "Over there" doesn't mean much to someone with sight loss.
- Use a person's name as well as other verbal responses. Avoid nods and head-shaking.
- Always let a person know when you are leaving them and when exiting and entering the room.
- When supporting someone tell them what you're going to do, before you do it.
- Provide information in an accessible format. What is most suitable for that person. Consider audio recording, or large print or braille.

Sight Loss
Advice Service

We're here for everyone affected by sight loss.

Get in touch with us on **0303 123 9999**
or visit **[rnib.org.uk/advice](https://www.rnib.org.uk/advice)**