

Supporting deaf and hard of hearing people



Environmental tips to help a person with hearing loss

- Use soft furnishings such as carpeted flooring to absorb background noise.
- Have quiet areas where people can go to have conversations.
- Install induction loop systems and ensure they are working.
- Maximise use of natural light where possible.
- Lighting levels should be consistent, even and controllable.
- Clear and consistent signage and instructions.
- Offer guidance and support where appropriate.

For information on hearing loss, phone 0141 341 5330 (Textphone 0141 341 5347) www.actiononhearingloss.org.uk





Environmental tips to help a person with sight loss

- Maximise use of natural light where possible.
- Use vertical blinds to control adverse effects of natural lighting.
- Lighting levels should be consistent, even and controllable.
- Avoid lampshades that allow people to look directly at the bulb.
- Make things bigger and use good colour contrast.
- Avoid highly patterned wallpaper, carpets and furnishings.
- Avoid reflective surfaces such as shiny floors.
- Encourage a clutter free environment to avoid trip hazards.
- Use well contrasted or tactile signage where appropriate.
- Offer guidance and support where appropriate.

For information on sight loss, phone 0131 652 3140 www.rnib.org.uk/scotland